



model
OSCR37 AE

TOWER CIRCULATOR
OWNER'S GUIDE

READ AND SAVE
THESE INSTRUCTIONS

vornado.com



we expect
this product
to be **PERFECT**

if it's not
WE will make
it right.

vornado.com
800.234.0604
help@vornado.com

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READ AND SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See our website to view, download and print the most current version of this owner's guide.

INTENDED USE: This product is intended to circulate the air in indoor living spaces only in the United States and Canada. This product is not intended for commercial or industrial use. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

WARNING: Risk to Children and Impaired Persons

- Supervision is required during the installation, operation, cleaning and maintenance of this product by children age 12 years and younger and anyone with reduced physical, sensory or mental capabilities. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.

INSTALLATION WARNING—To reduce risk of fire, electrical shock and injury to persons, observe the following:

- Place this product away from curtains, draperies, tablecloths and other fabrics, since they may be drawn into the fan, damage the motor and/or cause a fire.
- No part of this product (the appliance, power cord, plug, packaging,

etc.) should be placed near furnaces, fireplaces, stoves or other high temperature heat sources. Do not use this product in a window, on an uneven or unstable surface, or near water.

- The appliance, power supply, power cord and plug cannot come into contact with water. Do not use this product on wet surfaces. Do not use this product in a bathtub or shower or position product where it may fall into a bathtub, laundry, swimming pool or other water container. Do not use this product outdoors or expose it to weather or elements.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over. The cord should not hang over edges of counters or be placed where it can be crimped or closed in doors. Place appliance near an easily accessible outlet so the product can be unplugged quickly during an emergency.

SAFE USE WARNING—To reduce risk of fire, electrical shock and injury to persons, observe the following:

- **WARNING:** To reduce likelihood of circuit overload, fire and electric shock, do not operate with a solid state speed device, such as a dimmer control switch.
- Do not operate any fan with a damaged cord or plug. Discard fan or return to an authorized service facility for examination and/or repair. Do not operate unit if it has been dropped or is damage is apparent to any part of the unit. To avoid risk of electrical shock, do not attempt to repair or replace parts. Only original replacement parts may be used. Contact Vornado Consumer Service at 1-800-234-0604 (phone) or consumerservice@vornado.com (email) for further instructions about replacement and repair.
- Risk of fire. Your appliance may be equipped with a detachable power supply or a cord/plug with a safety device such as a fuse. Use

- only the power cord and plug provided.
- Before plugging power cord into electrical outlet, be sure that all electrical information on the rating label, including voltage, is compatible with your outlet's power supply.
 - Never use the cord as a handle or otherwise yank, strain or stretch the power cord.
 - While the product is plugged in, do not insert or allow foreign objects to enter any input or output opening as this may cause risk of electric shock or fire, or damage the product.
 - A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn outlets.
 - This appliance has a polarized plug (one blade is wider than the other.) To reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.
 - Before moving, repositioning, servicing, cleaning and when not in use, use the product controls to turn off the power and then unplug. Always unplug device to avoid possible injury due to remote activation of the product. To disconnect from outlet, grasp and pull only the plug. Also, power off and unplug if the product will be left unattended for an extended period of time or during electrical storms.

SERVICING WARNING—To reduce risk of fire, electrical shock and injury to persons, observe the following:

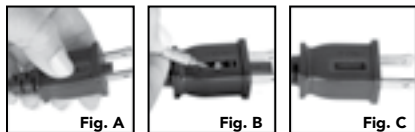
- Always unplug device before servicing or cleaning to avoid possible injury due to remote activation of the product.
- Clean your product regularly, only as is instructed in this manual. Prior to cleaning, turn off the power on your product and unplug. Do

- not use gasoline, thinners, solvents, ammonias or other chemicals for cleaning. Refer to the CLEANING instructions provided.
- Do not open appliance housing. To avoid risk of shock, all service and/or repairs must be done by a Vornado Authorized Service Center.
- This product employs overload protection (fuse). A blown fuse indicates an overload or short-circuit situation. If the fuse blows, unplug the product from the outlet. Replace the fuse as per the user servicing instructions (follow product marking for proper fuse rating) and check the product. If the replacement fuse blows, a short-circuit may be present and the product should be discarded or returned to an authorized service facility for examination and/or repair.

User Servicing Instructions

1. Using the product controls, turn off the appliance.
2. Grasp the plug (not the cord) and disconnect from the outlet.
3. Risk of Fire. Replace fuse only with 2.5 Amp, 125 Volt fuse as approved by Vornado Consumer Service. For an authorized replacement fuse, please contact Vornado Consumer Service.
4. Once the replacement is received, use a small flat-head screwdriver to slide open the fuse cover (located on the plug) (See Fig. A, next page).
5. Remove fuse by using the screwdriver to gently lift each end of the fuse (See Fig. B, next page).
6. Install the replacement fuse by using the screwdriver to gently push each metal end of the fuse into the receptacle one at a time. Do not push on the center of the fuse—it is fragile and may break.
7. Slide the fuse cover closed using the screwdriver. When closed, the cover should fit completely in the plug. No part of the cover should stick out (See Fig. C, next page).
8. Plug your appliance into the outlet and turn the power on.

9. If the replacement fuse blows, a short-circuit may be present and the product should be discarded or returned to an authorized service facility for examination and/or repair.



Risk of fire. Do not replace attachment plug. Contains a safety device (fuse, AFCI, LCDI) that should not be removed. Discard product if the attachment plug is damaged.

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Contact Vornado Customer Service or dealer or an experienced radio/TV technician for help.

This Class B digital apparatus complies with Canadian ICES-003.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

RF Exposure Statement: This equipment complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Supplier's FCC Declaration of Conformity

Unique Identifier: Vornado Model OSCR37 AE

Responsible Party: Vornado Air LLC

Mailing Address : 415 E. 13th St., Andover, KS 67002

Contact: www.vornado.com

SAVE THESE INSTRUCTIONS

FEATURES



FINGER-FRIENDLY DESIGN
Resists curious fingers.

STURDY BASE
For wobble free airflow.

SILICON FEET
Non-marking feet added
for stability.



TOUCH-SENSITIVE CONTROLS
with auto-dimming digital display

ENERGY-SAVING TIMER
3, 6, 9, 12 hour timer.

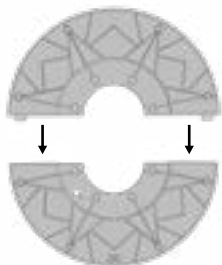
MULTIPLE SPEEDS
4 speed settings for
every comfort level.

CARRY HANDLE

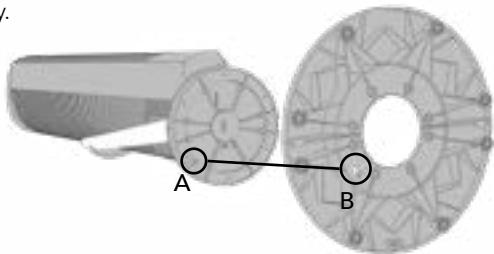
BASE ASSEMBLY

Screwdriver required. 

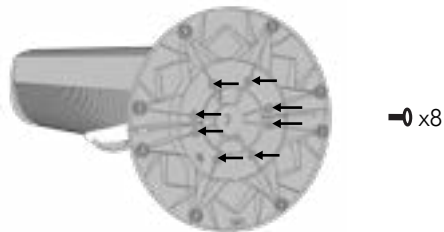
1. Assemble the two base halves together, pressing the two halves together until flush. You should hear a slight click when fully connected.



2. Assemble the base to the bottom of the tower. There is an alignment pin (A) located on the bottom of the tower and an alignment recess (B) located on the base. An arrow on bottom of base indicates position base onto bottom of tower with (A) and (B) aligned. Take care that power cord is routed through hole on base before moving to next step in assembly.



3. Attach base to tower using 8 screws provided.





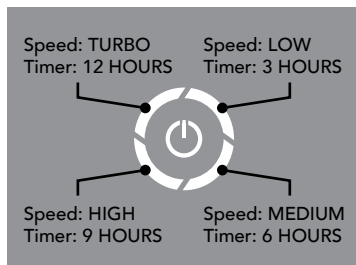
4. Route the powercord through cord path located on bottom of base.






HOW TO USE


Before use, check appliance for visible damage. DO NOT USE THIS TOWER if there is evidence of damage. If any damage is found, contact Vornado Air LLC at 1-800-234-0604.




1. Touch  to power on.
2. Select desired speed by pressing . Speed is indicated by number of lights illuminated:




3. Press  to activate timer. The  and Indicator Lights will turn orange to indicate timer adjustment mode. While in this mode, select amount of time in three-hour intervals by pressing . After a few seconds, the flashing orange Indicator Lights will turn white, indicating you have left

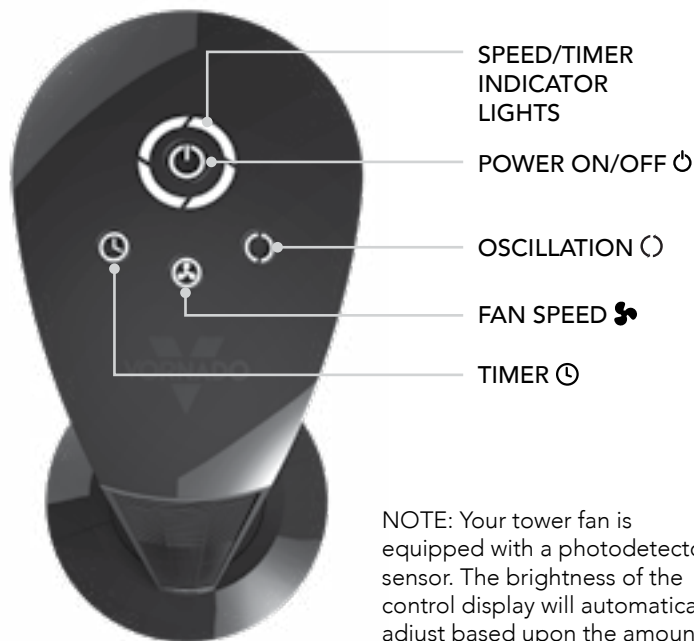
timer adjustment mode.

The  will continue to glow orange to indicate the timer is set.

4. To adjust timer setting, press .
5. To cancel timer, cycle through the timer settings until off. You can also press and hold  for 4 seconds. The indicator lights will flash, indicating the timer is off. When timer is off, the  will no longer glow orange.

6. Press  to turn oscillation on and off.

You can also control the product with Amazon Alexa. See **GETTING STARTED** and **USING ALEXA** for instructions.



NOTE: Your tower fan is equipped with a photodetector sensor. The brightness of the control display will automatically adjust based upon the amount of light detected in the room.

GETTING STARTED

Before product setup, download or update the Amazon Alexa app from your mobile device's app store and ensure your phone is connected to your 2.4 GHz WIFI network.

1. Plug in your Vornado OSCR37 AE.
2. Open the Alexa app and tap the **MORE** icon to add a device. Follow the on-screen instructions. If prompted by the app, scan the 2D barcode located on the product.
3. Once successfully connected, a message will appear. Fan is ready to use.

FACTORY RESET: If for any reason, there is a problem with your product or you wish to disconnect the product from your network you can reset it to factory settings. Simply press and hold the POWER and TIMER buttons for 10-15 seconds or until the entire control panel begins to flash. To reconnect your Vornado OSCR37 AE, follow steps above.

USING ALEXA



Once connected to Amazon Alexa, your OSCR37 AE can be controlled via your voice with any Alexa Echo device or the Alexa App on your phone. To control your product, use simple voice controls like:



"**Alexa**, turn ON / OFF the fan."

"**Alexa**, set speed on the fan to TURBO / HIGH / MEDIUM / LOW."

"**Alexa**, INCREASE / DECREASE the speed on the fan."

"**Alexa**, START/STOP oscillation." or "**Alexa**, turn oscillation on the fan ON/OFF."

"**Alexa**, set turn off time for 3/6/9/12 hours."



You can also use the Amazon Alexa app as a remote control for your OSCR37 AE. See app for details.



You can unplug fan from wall to immediately disconnect from Alexa device control. Follow FACTORY RESET instructions (page 10) to permanently disconnect device from network, if needed.

CLEANING

⚠ WARNING: Always unplug device before servicing or cleaning to avoid possible injury due to remote activation of the product. To reduce the risk of electrical shock and injury to persons, unplug the circulator before removing blade.

Because your tower moves a substantial amount of air, it will need regular cleaning. If service is required, return your tower to Vornado (see WARRANTY for instructions).

WARNING: To reduce the risk of electrical shock and injury to persons, unplug the tower before cleaning.

1. Unplug tower before cleaning.
2. Use the brush attachment on your household vacuum cleaner to vacuum any accumulated dust off the tower.
3. Wipe down the entire tower with a soft cloth.

Note: Do not use gasoline, thinners, solvents or other chemicals for cleaning. The motor is permanently lubricated and requires no oiling.

TROUBLESHOOTING

PROBLEM

POSSIBLE CAUSE AND SOLUTION

The unit fails to power on.

Unit is not plugged in. Plug Power Cord into electrical outlet.

Ensure unit fan speed setting is selected.

Plug fuse has blown. Replace fuse (See USER SERVICING INSTRUCTIONS).

Unit is damaged or in need of repair. Cease usage and unplug. Contact Consumer Service for assistance.

The outlet is worn or damaged. Try another outlet or contact a qualified electrician.

Airflow is weak or slow.

Unit set to a low speed setting. Adjust to a higher speed setting.

Airflow is blocked. Remove obstruction.

Adjust direction of airflow towards the user.

GFCI has tripped.

Under certain conditions, it is possible for a reset GFCI (Ground Fault Circuit Interrupter) outlet to trip when the user is changing speeds on a Vornado circulator. In this event, change to an outlet that is not connected to a GFCI device. It could also indicate a weak or defective GFCI outlet. Contact a qualified electrician to check the GFCI outlet.

Cannot connect unit to my Amazon Alexa account.

You might be connected to a 5 GHz WiFi network. Disconnect and reconnect to a 2.4 GHz network and try the setup again.

Your WiFi signal might not be strong enough. Move closer to your WiFi router and try the setup again.



WARRANTY

We expect this product to be perfect. If you're not satisfied with this product, let us know.

We're Here To Help
800.234.0604
vornado.com
help@vornado.com

Vornado Air LLC ("Vornado") warrants to the original consumer or purchaser this Vornado® Whole Room Circulator ("Product") is free from defects in material or workmanship for a period of five (5) years from the date of purchase. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost.

For warranty or repair service: Call 1-800-234-0604 or email help@vornado.com to obtain a Return Authorization ("RA") form. Please have or include your Product's model number and serial number, as well as your name, address, city, state, zip code and phone number when contacting Vornado for warranty service.

After receiving the RA form, ship your Product to: Vornado Air LLC Attn: Warranty & Repair 415 East 13th Street Andover, KS 67002. For your convenience, please have your model number and serial number when contacting Vornado with service inquiries. To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock. Please allow 1-2 weeks for repair and return of your Product after the Product is received.

Repairs not covered by the warranty or outside the warranty period will require a fee to cover the cost of materials, labor, handling and shipping.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, mishandling, improper maintenance, commercial use or repair or service of the Product by anyone other than Vornado; damages which occur in shipment or are attributed to acts of God. Improper product use, which includes using an external device that

alters or converts the voltage or frequency of electricity, or shipping a Vornado product to a country not intended for use will void all warranties. Any unauthorized product modification, repair by unauthorized repair center, or use of non-approved replacement parts is not recommended and any consequences will not be covered by support services or product warranties. The product warranty will be honored only on models that are being used in the country intended. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state. The manufacturer assumes no responsibility for damage caused by failure to follow these instructions or improper product use. Any such actions will invalidate the product warranty.

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Designed, engineered and supported in Andover, KS

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Vornado Air, LLC
415 East 13th Street, Andover, Kansas 67002
800.234.0604 | vornado.com